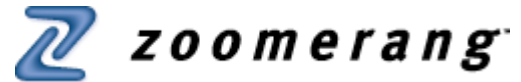


# City of Dublin Residents Survey 2010 - LAUNCHED



## Results Overview

Date: 4/27/2010 7:16 AM PST

Responses: Completes

Filter: No filter applied

### 2. What were the reasons for your contact(s)?

#	Response
1	Safety of Brand/Avery intersection for kids/pedestrians.
2	Lack of flashing school lights on Tara Hill. One specific bike path had too much gravel on it and needed cleaning.
3	To gather information regarding the proposed rezoning of property on Avery Road owned by St. Brigid of Kildare.
4	Clogged storm drain in front of our hoise
5	Zoning on Avery Rd. - St. Brigid's Church
6	Vacation watch
7	removal of dead animal from the road; call to the police about a neighbor's house alarm going off
8	LOCATION OF WATER TOWER
9	Art in public places Deer problem
10	chipper service
11	Lost dog, information about area burglary, Zoning in the township adjacent to city, community development.
12	appliance p/u tax questions
13	missed recycling or trash pickup, tax questions
14	Street Curb Aprons needing maintenance/ replacement
15	I needed a new recycle bin, and I also needed information about the Knox Box for residential use.
16	identity theft
17	Yard waste pickup (tree branches)
18	Safety - Police Info about activities
19	Fence behind my house was broken and not maintained
20	1. We accidentally renewed our DCRC membership twice and needed to get the second charge refunded. 2. I was irritated by the lack of enforcement of Dublin's smoking ban in public places during the Irish festival.
21	Dead tree, employment
22	Request for a speed monitor at a point where we had observed drivers speeding on multiple occasions.
23	Playground and community planning for the subdivision. Home improvement project.
24	trash services, tax questions etc
25	Issue with street repair

26	Yard upkeep, elm trees
27	Tree removal
28	Art on the Karrer Barn property Historic district regulations Questions concerning landscaping and pond renovation National Wildlife Federation certification
29	Stray dog concerns and snow plow knocked over our mailbox
30	yard waste collection swimming pool safety
31	neighborhood issues
32	Concern with new property grading
33	Home owner's associatio president follow-up
34	Needed sharps container; question about garbage service
35	Report improper conditions refuse miss gunfire in neighborhood
36	Police Dept: vacation watch house; concern about a roundabout
37	Laws and rules
38	Trash collector failed to pick up the trash in our condo development. There were dead trees laying along Avery Rd that had been there for days that no one had cleaned up.
39	Trash/recycling collection. Electric outage. Chipper Collection.
40	Online Tax preparation.
41	Logistic of the volunteers program for the memorial termonent
42	There was an injured racoon at the end of our driveway.
43	dying skunk in backyard
44	Garage sale question Leaf/tree limb removal question
45	Issue with Dublin Rec Center membership/aerobic classes.
46	Feedback on the creation of a park in our neighborhood.
47	Check on refuse collection schedule.
48	There was a van sitting outside of our house. A woman would pull up behind, look around, jump in the van and they wouldn't come back until 2am.
49	ask about noise control
50	parking violations in IRM
51	(1)Concern about the street tree/sidewalk issue. (2)Problem with a neighbor's disposal of an old refrigerator.
52	code violations safety issues general questions
53	Tickets for 4th of July table & Taxes
54	information about city services
55	Bulk Trash pickup.
56	Dog issue
57	Quality of city projects and services. Questionable costs and timeliness of same.
58	Snow removal, yard waste removal.
59	Told about sick trees, talked about park development, offered to be on Biking advisory Board, etc.

60	1) Chief of Police - security system alarm issues - requesting fee be waived 2) Multiple inquiries - request for curb to be placed on our side of alley as it is on other side...rain water flows right into our yard and brings trash, salt with it. 3) Two different ARB requests for home modifications
61	Sick street trees, repairing temporary patch in road in front of house
62	Curb-side chipper service
63	Beavers and questions about common areas
64	changing recycling bin
65	Question re recycling; question re recycling bins
66	Tax filing information
67	Mailbox knocked over when snowplow went by.
68	Tree pruning on the street and curb-side chipper service requests.
69	rec center classes, progress of bike path, stolen kayaks, bridge street cooridor plan and bike path committees
70	Hours of Operation at the Dublin Rec Center and the condition of Coffman Park Basketball and Tennis courts.
71	Pond behind house had algae growing
72	waterline safety
73	Drainage creek next to my house
74	Need for police assistance, ask about community resources
75	Nonemergency question to the police department.
76	yard waste pickup (repeatedly)
77	waste removal event information road closure information
78	Veteran Affairs/ Rememberance Park
79	A portion of city property behind my house was not being mowed.
80	question about taxes
81	Various - trash to community service to parks to business
82	Contacted the City Forrester about a unusual looking disease on a tree.
83	patio permit; cross walk; police issues on our street
84	Street tree, accessibility curb cut placement, recycling
85	mainly yard waste pick up police coverange while on vacation
86	curb service
87	Snow plowing Injured deer Home improvements
88	Parking issues in Historic Dublin
89	Preservation of land use, scale and character within the Historic District.
90	rain sewer grip was subsiding-
91	1-called to confirm a trash pick up day 2-called about the beaver in Indian Run Creek
92	To get info or give suggestions e: the new water tower; to report a litterer to the police; to ask questions of the planning staff about the Bob Walter property; and to congratulate the leadership on the "Intelligent Community" award.

93	Question re. yard waste pick-up
94	Building Permit
95	It's usually trash pick up. We live on a dead end street and we frequently get overlooked. Another reason was to discuss ARB proposals we had submitted.
96	Want city water line extended down Riverside Drive. Have tree limbs removed. Police officer for wallet we found on our property.
97	The city trees on our property needed to be trimmed. And, one had dead branches, which were removed
98	tree issues
99	Contractor's failure to repair yard damage after installation of storm water pipe. Raw sewage on street. Request for meeting with Terry Foegler.
100	Alarm went off once and a suspicious car.
101	recycling issue, need for map of City
102	Large tree fell in the back yard.
103	To make suggestions of enhancements we could make to Du
104	traffic speed, city parks
105	Police to watch my house.
106	IGS ISSUES
107	Letter of reference; DCRC membership questions
108	Find out out who maintains cul-de-sac islands in our Indian Run subdivision & to complain about some old equipment in the rec center.
109	Programs at the Rec Center.
110	snow removal, sewer back up
111	Roundabout and boulevard aesthetics, mosquito control, flyers/calendars/booklets for Dublin Residents that are not provided to those living and paying taxes in Dublin but are in a Hilliard School District - yet are provided for those in the Dublin School District even though they are paying Columbus taxes
112	time and terrible noise when pick up trash from Recycle bins at City Hall Coffman Park Dr.
113	Concern about beautification of our streets and roundabouts.
114	1.missed yard waste pick-up 2.missed recyclables pick-up 3.question re: Emerald Parkway northern extension plans
115	Request for Recycle bin
116	getting inspections for gasoline grounding dog leash rules to get our condo association on the city's mailing list
117	zoning, traffic problem by bars, suggestions for tax pdfs
118	truck tire and wheel in creek behind house
119	animal control and tax payment question
120	Numerous skunks in our area
121	finding an email for someone who works for the city of Dublin in some way; asking about larger recycling bins at one point
122	Zoning issues, traffic complaints (I was on the Indian Run Meadows Civic Association Board)
123	Tax information, Downed trees

124	side walk safety
125	Taxes and recycling
126	Damaged Mailbox, Dead curb tree.
127	Trash p/u
128	To purchase a memorial brick for the War Memorial
129	1.Speeding through our neighborhood 2.Toilet overflow in our bathrooms caused by Dublin Utilities Dept neighborhood flushing
130	neighbor's dog disturbing the peace
131	Tax questions
132	Obtaining recycling bins because we purchased a home and the residents didn't leave theirs.
133	Garbage pickups Tree removal from front of home
134	Snow plow tore up some grass. Police watch the house while on vacation.
135	House Watch and Dead Wild Animal Pickup
136	Trash and recycling pick-up missed
137	chipper service tax question new recycle bins
138	questions about refuse pick up,
139	Dates for trash and leaf pickup Missed recycle pickup
140	Tax inquiry
141	Question about large trash pick up. Questions on city planted trees. Questions on elmerald ash borer.
142	Trash/mosquitoes
143	Income Tax information
144	unkept neighbor's yards, abandoned cars
145	Questions about landscaping at a new housing community in Dublin and how we could work with the developers in order to make sure the grounds matched with the quality of other Dublin landscaping examples.
146	List of Contractors that worked in Dublin and Bulk Trash Pickup
147	drainage by curb in front of my house
148	community garage sale, stop sign enforcement
149	We asked about a new recycling trash can, signed up to receive information for a new resident, and signed up for email updates.
150	scheduling the chipper service
151	checking trash policies for large appliances
152	remodeling questions-zoning
153	Ornamental pillars on Dublin Road
154	Police issues or questions. Also, Taxation questions.
155	New recycling containers
156	Trash/recyclables were not picked up Income Tax question Vacation watch by DPD Other
157	Issues with the overabundance of deer

158	drainage at the end of our stree, stil is not the best even thought some improvements have been made !
159	Brush pick-up Zoning question
160	Dublin Golf Course maintenance vehicles using the bikeway. Dublin Golf Course maintenance facility not having a mound to block its parking and maintenance area.
161	To have tree limbs picked up.
162	Trash pickup, lawn mowing, tree issue
163	Problem with one of my "street trees" between the curb and the sidewalk. No one ever returned my call!
164	Tree down in street Garage Sale
165	Trash pickup, safety issue
166	city water account info
167	traffic calming, high grass in round about
168	Re; land for sale in our subdivision
169	help with diagnosing tree problems
170	Street resurfacing schedule, snow removal
171	Trees overhanging a bike path around our community
172	Parking in front of home that is a NO PARKING STREET
173	building contract
174	needed a new recycling container
175	How to switch the recycling cans.
176	tree/branch removal
177	lawn work
178	Concern about the inspection while our condos were being built
179	extremely dangerous floors in/around the pool at the dublin rec center
180	Police for question about dogs and noise ordinance; Community Affairs about wildlife certification
181	Recycling, zoning question, neighborhood disturbance, homeowner association, city plan
182	Problems with construction site on High and Bridge St, including parking, traffic congestion
183	Plugged up drainage pipes for ground water flow.
184	Replacement of Street Tree
185	needed a new recycle bin interested in determining property lines emerald ash borer information
186	deer over population drainage problem mosquitoes
187	Stranded motorist Traffic crash
188	To get info on seVICES such as Hazardous Waste Disposal or getting dates for City sponsored events.
189	Drainage issues along bike path; access to Wyandot Elem for summer camp due to paving project;
190	Development issues Veteran's Memorial Project
191	Replacing recycling bins, to receive a new recycling bin and concerns regarding our condo community
192	Water main breaks
193	problem with trees in city right of way

194	Damaged Tree Lawn and replacement tree
195	traffic issue
196	Trash, leaf collection questions.
197	After hours use of a part by young people. street rail painting and street paving questions
198	Picked up a radon detector.
199	various
200	trash in park areas after storm and question about red maple trees
201	web site for civic associations
202	Tree outside on our street are distressed. Border ash. Garage Sale.
203	Traffic concerns when lights changed at Bridge and Post and Roundabout at Post.
204	Police matter
205	Mailbox was taken down during snow removal.
206	Needed a replacement parking street pass
207	Rec Center hours
208	1. Snow, stuck at home due to snow drifting across street. 2. Requested chipper service. 3. Tree service for Dublin owned property.. trimming.
209	Dublin residential code questions
210	zoning/land use issues, police reports, wildlife issues (geese), tree removal, Community Relations
211	Park changes
212	The proposed round about at Tullymore/Avery/Valley Stream intersection.
213	Big hole by sewer drain at end of our street. Concern for tree on our tree lawn.
214	Concerns with St. Brigid Church desire to develop condominiums on Avery Road, demolishing an existing family residence and eliminating green space.
215	street repairs, park concern
216	To pick up our live Christmas tree and street assessment
217	To find out about recycling bins. I needed a new one because the old red bin was cracking.
218	Annexation
219	I live in a subdivision that has empty lots. We have an empty lot next to us. The grass/weeds were very high because the builder did not mow.
220	Tree branch pickup
221	Chipper service
222	replacing recycling bin; planning and zoning questions; schedule chipper
223	shredder trash pick-up Rec center info
224	graffiti in a Dublin Road tunnel
225	crime
226	when the street work was done we were told the driveway would be unaccessible for up to 2 weeks. It was past 2 weeks. Then our paver driveway was not put back together after the road work. Then a paver was missing from the driveway when the perimeter bricks were put back in.

227	Yard signs being removed. Random youth scooter left in front yard.
228	Call about pool passes
229	I requested a city sign be posted in our neighborhood re: people cleaning up after their pets.
230	parking situation and information
231	streets, trees,garbage pick up, geese,snow removal
232	info about repairing recycling bin and info about a public hearing regarding private property and a possible zoning change
233	Street lights out; street signs missing
234	Trash related neighborhood crime
235	recycling neighbors not mowing street trees
236	Garbage pick-up
237	Question regarding criminal activity.
238	police action 2/utilities concerns 2
239	Road closures due to charity runs on major thru streets.
240	Power outage question and broken water pipe cap in the sidewalk
241	Police assistance
242	purchase history book
243	problem with the trees between the sidewalk and street
244	Road safety issues and people driving vehicles on park playing fields
245	Taxes, brush removal
246	Parking on residential streets - recycling and trash pick-up
247	Parking during the Irish festival.
248	spoke w/police officer re:speed enforcement on Corbins Mill Drive
249	Safety concern with bike path system
250	Lack of Broadband DSL Service in the city of Dublin as an alternative to the expensive Time Warner Cable Internet. - To arrange for Dublin Police Housewatch service -To determine trash pickup delay
251	tax question
252	Moving the hillside near our property that is owned by the city.
253	A traffic engineering issue that I can't quite recall right now.
254	water tower location and traffic in the neighborhood
255	To request/ask questions regarding bulk trash pick up.
256	city tax issue
257	Trash pick up and info about the corner project at Bridge street
258	South Bike path to Llewellyn Farms park Mailbox destroyed by snowplow when was meeting on bikepath Follow-up on bikepath to Amy Salay
259	water/sewer surivces for Riverside Dr.
260	code enforcement tax issue

261	As new residents we called about trash/recycle pickup as well as to get a recycle bin. One was delivered promptly, thank you.
262	1)I needed a permit for an new patio 2)I did not receive my tax refund in a timely manner and I had multiple communications with the tax department to get this resolved.
263	Water tower, speaker for Garden Club
264	To have the tree chipper service come haul some cut branches away.
265	Tree along street losing bark.
266	inquiry about proper disposal of dead squirrel in our yard
267	volunteer interest garage sale info curb side pick up info
268	Beaver dam in the North Fork of Scioto
269	chipper program
270	chipper service
271	tax question
272	Trash container.
273	Traffic safety
274	Bad service
275	Ash Borer
276	Chipper service, questions about wildlife, police etc.
277	snow removal on street
278	recycling bins
279	1. I needed to have a tree removed (safety) and replanted 2. I organized a block party 3. I am organizing a 5K run
280	contaminated water and sewage problems from neighboring septic systems.
281	Inspection of dead trees and reliable tree removal companies. Questions about trash pickup. Dublin income tax information.
282	Damage to our mailbox by snow plow.
283	One reason was d/t vandalism so we contacted the police. another time was d/t lack of garbage pick up. I contact the city for Eagle Scout proclamations
284	Rec center questions, recycling questions
285	Built a patio. Communicate about the park going in across the street.
286	Questions about trees on Tara Hill
287	tree removal and police house watch
288	A concern that rec. center employees should have free access to the rec. center
289	grounds and maintenance, volunteering
290	Various, but mainly relating to who is serving on various boards/commissions.
291	Building permit requirement
292	1) Issue with City income tax and 2) talked to City Forester after wind storm and 3) Dublin Police for vacation house watch.

293	I had a question regarding the pick up of a kitchen counter we removed ourselves.
294	Bulk Garbage removal
295	recycle bins
296	asked about disposal of non-working tv. chemical disposal of old paing.
297	Fender bender in DCRC parking lot
298	new curbs were being put in and our driveway apron appeared more cracked than it was before they tore out the old curbs.
299	Tax question
300	Questions regarding city water expansion plans, recycle bins, animal disturbance, and chicken coop options.
301	chipper service
302	Chipper, recycling container was broken needed replacement, dispute with neighbor over lot lines, sewer line collapsed in front yard.
303	To ask question regarding Memorial Tournament. Question regarding recycling.
304	Architectural Board for permission to make changes to my home
305	Recycle bin, theft in the neighborhood 3 times, Programming questions at DCRC, flu shots.
306	trash collections, street services
307	playground equipment needed fixed information about different topics recycling issues car broken into
308	To inquire on chipper service and to understand the recycling program in more detail.
309	Neighborhood party, recycling questions, income taxes
310	Chipper Service
311	chipper service question bike path maps
312	Pick up of tree limbs
313	park reservation
314	Broken recycling bin, input on roundabouts, rezoning issues.
315	crime in our area
316	lack of snow removal, question about trash pick up
317	tree and leaf pick-ups block party equipment routing of possible roundabout on Avery/Tullymore
318	recycle bins, grass replacement
319	Tax question and a complaint regarding the poor traffic signal management throughout the city
320	To research the performance history of a landscaping contractor used by the city
321	Speed issues on our road. Development concerns within the area.
322	chipper/shredder; sharps container; black bike path shrubbery maintenance
323	loss of power and zoning
324	trash pick up and tree mulching in park area
325	Tara Hill Traffic Calming Measures Potholes Leaf Pick Up
326	Repairs to electrical service

327	Tree limbs after a storm or trucks breaking them off tree lawn trees. Also, vehicles parked longer than 48 hours.
328	dead trees on community property having exterior work done on front of house check on provided services
329	snow removal and leaf/tree collection
330	Traffic situation (Police) Tree limb removal (Public Works) Snow removal (Public Works) Refuse pickup (Public Works)
331	Jobs, community events
332	Schedule of public event. Chipper Service. Contacted arborist.
333	Street paving
334	avery muirfield redesign
335	The snow not being removed from our cul-de-sac
336	Garage Sale permit
337	Garbage or yard waste pick-up
338	Rec Center cancelled or rescheduled classes.
339	stop sign fell over. Questions as a board of trustee member of my HOA
340	Excessive traffic on our cul de sac
341	Branch/limb pick-up
342	Community HOA things.
343	trash pick-up, calls to police
344	Barking dogs at night. Barking dogs in the front yard of a home who "charge" at people. Illegally parked RV... on the STREET. It is there for weeks and months at a time. We have contacted the city multiple times with no change. We are now taking "dated" pictures. Our friends in Murfield had a car parked on their street with a flat tire and after 48 hrs. called the city and someone was out immediately and it was moved. Our situation has been going on for at least 5 years. I called everyday for over 6 months and the RV still is there. The police drive by it all the time and there it still sits.
345	questions regarding recreation programming
346	snow removal
347	Tree and brush pick up
348	Trash pick up/broken container Snow removal/missed side streets Parks & Recreation Master Plan/completion Planning and Zoning questions
349	Police robbery, Deer problems, Deer hit in the road, Trees down in Dublin Park,
350	Suspicious person canvassing the neighborhood.
351	tree branches needing trimming speeding on our street
352	Concern over background checks at city events.
353	Questions about abandoned cars on the street, Irish festival question
354	Rec Center Registration and Information
355	1) Accident occurred in front of our house 2) Unleashed dogs attacked our dog in the park 3) We had concerns over the city sending people, who have been sentenced to community service, to a daycare that our daughter attended
356	pick up tree branches; plea to buy neighborhood land for park

357	Road difficulties
358	neighbor issues with destruction of a prarie greenspace, and city plow destruction of a mailbox
359	1. Police because someone was walking on the road. 2. Police because my family wanted to thank them for the incredibly friendly officers we encountered at different Dublin events.
360	Park usage, thrash, chipper service
361	dead animal in culvert
362	Weeds in yard.
363	street sign in front of our house is falling apart and we are concerned that it is going to fall over and hurt someone recycling container fell apart and the recycling man would not take our recycling materials
364	Yard Sale. Water Tower Placement, Refuse Collection
365	question about waste pick up
366	pick up of tree clippings
367	Bryson Cove concerns regarding the Detention Basin.
368	trucks on road
369	Flower id Street issues Unnecessary stop signs at roundabouts on Rings Rd
370	I had a question about a tree that toppled and a question about my dad's stone at the Grounds of Remembrance.
371	Website questions
372	landscaping/green house
373	vacation watch, street cleaning, and trees
374	Emerald Ash questions
375	park maintenance, bulk trash pick up, police, rec center offerings
376	I was in charge of the Neighborhood Picnics and wanted to rent/use the tent package.
377	Chipper service and refuse collection
378	chipper service neighbor code violation
379	We contact the chipper service often during the warm months.
380	Automated emergency voice message left on cell phone was misleading.
381	Trash pickup or police for neighborhood issues
382	Tree
383	Suggest more speed limit signs on Dublin Road
384	Delayed snow removal from our street. Garbage/recycling pick-up details.
385	cross walk from Hawks Nest to Avery Park traffic does not stop when pedestrians are on crosswalk.
386	Checking on service schedule.
387	Questions about Dublin rules
388	recreational facility hours/services,tax department
389	Concerns about streets, neighborhood issues etc.
390	Starting my own business Filing a police report

391	Tree trimming by sidewalk
392	Inspection requirements for remodeling
393	Completing the walkway from the city Service Bldg. to Avery Road Stone pavers at entrance to Lakes at BALLantrae STOP sign at exit of school buses onto Avery Road
394	replace a large recycle container; request a speaker for my business
395	Inquire about flood plain maps with city engineer. Inquire about dead animal policy in parks.
396	Building permit, recreation questions
397	Questions on the recycling program, neighborhood block watch, and a zoning issue.
398	questions about building permits and inspections after a remodeling project. how to opt out of the negotiated rate gas program, recycling questions
399	info re: Irish Festival
400	Solicitation Permit Finger Printing
401	I was trying to find information on a park location
402	1. Our street trees died and we along with neighbors let the City know. They replaced the trees with new, staked trees. 2. The Saturday of the Irish Festival (we live within walking distance) the new row of street trees were pulled down - so we let the City know. The were replaced - very nice! 3. The neighborhood contacted the City about the increased traffic on Brand and SR745 that make it difficult to exit Coventry Woods. I think they may have added a speed limit sign. 4. I called to borrow cones for my teen driver. Very nice!
403	My trash was not picked up.
404	tree removal and tax informaiton
405	Poorly written Income Tax form.
406	recycling, property theft, strangers ringing doorbell at night, animal bite, when traffic lights not working, might be others that i don't recall at the moment
407	Snow removal
408	snow removal, tree trimming issues, pest issues like skunks in the neighborhood
409	Snow clearing in roundabout Praise for beautiful parks, raingarden & playgrounds Volunteering as office assistant, on Green Team, and Dublin NWF certification team Complaint about city-plantings invasive nonnatives spreading into natural areas Helping non-native speaking neighbors with cracked Rumke Collection can Helping non-native speaking neighbors snowplow/mailbox encounter As SCE PTO Green Committee chair regarding ground crews mowing over SCE raingarden
410	To inquire about snow removal, ask questions about yard waste removal, and questions regarding schools.
411	Question about sewerwork/camera by city Question about mosquito control Missed trash p/u
412	trash questions
413	to find time of city council meeting
414	Speed of traffic and the lack of a crosswalk at the end of our street.
415	Called the city engineer over concerns around what do do with sidewalks that were becoming uneven. Also called about the health of the trees in the common areas along the curbs in our area (not healthy)
416	Gutter Repair Need to schedule meeting room at Rec Center
417	Second entrance to Darree Fields, replacement of broken recycling bin, house watch while we were on vacation

418	Permit questions
419	Snow removal Garage sale
420	Consistency and quality of education in the schools Building Variance
421	Public park upkeep Trash pickup
422	tree chipping and street tree root encroachment
423	no soccer fields with lights or available fields after October
424	Permit for porch
425	garage sale, garbage, Police
426	Tennis court issues