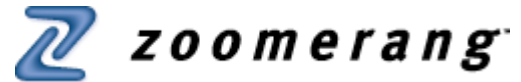


# City of Dublin Residents Survey 2010 - LAUNCHED



## Results Overview

Date: 4/27/2010 7:27 AM PST

Responses: Completes

Filter: No filter applied

84. CITIZEN INVOLVEMENT If you'd like a more convenient method of communication with City government, what might that be:

#	Response
1	Provide closed captioning / text messaging / scripts on meetings and discussions regarding the City of Dublin.
2	I need to join the Facebook page -- I didn't know there was one.
3	Direct communication like a weekly email from city government and a blog.
4	Highlights or bullet points of local issues and Council discussions put in local papers that is easier to read then the details of decisions already made.
5	Emails
6	email or maybe that already exists
7	Blog
8	Why aren't the publications noted before sent to ALL Dublin residents? I live in Ballentrae, so I don't get several of the Dublin publications, so I don't get the City Govt communications in this fashion.
9	I would like the city to have an in-person feedback session open to residents of the neighborhoods impacted most severely by the Irish Festival and July 4th celebration.
10	E-MAIL INFO
11	I don't like e-mail, but employees don't answer their phones. Frustrating.
12	E-mail Notification
13	In Ballantrae, we do NOT receive the Dublin Cumminity newspaper, only the Hilliard neighborhood paper. It would be nice to get the Dublin paper
14	Web site or e-mail directory which includes detail of which entry to use for specific needs.
15	As I said earlier, more e-mail updates and text message alerts. E-mails should be set up to be two-way communication, i.e. not sent from an untended mail box.
16	I like the idea of the blog. The people from the City could also be a little friendlier.
17	email and/or blog
18	More communication through E-Newsletter sent directly to my e-mail
19	KNOWING WHOM TO CONTACT
20	I would like to see a City Manager's repot distributed to the residents at the end of the year (like the calendar that Worthington does)
21	With email, I already think it's superb.
22	an email connection

23	----
24	n/a
25	e-mails
26	On Line/Email Information.
27	quit badgering me electronically - you've gone way overboard
28	None
29	Not sure what is available, but e-mail and texting are very convenient.
30	N/A
31	no
32	Topical Email newsletters on areas of interest to residents
33	N/A
34	na
35	EMAIL w/ response!
36	mailings or email
37	I will never contact city government again as an e-mail of mine was forwarded to some one without my consnt who eventually sent me threatening e-mail.
38	Individual ward meetings on a quarterly basis
39	daily emails from the city. They could have a data base of citizen email addresses and mail easliy any issues coming up or current.
40	Do not know
41	Staff should return contact within 24-48 hours. Organizational charts & duties with contact info should be accessible to their 'public'.
42	A menu to find the person or dept. responsible to handle my concern.
43	I suscribe to AT&T Uverse (not Time Warner); AT&T does not offer DTV; city counmcil meetings or othe Dublin specific information. I wish AT&T offered these "government access" channels - only Columbus is offered.
44	EMAIL
45	No
46	don't know
47	N/A
48	e-mail!!
49	e-mail
50	-
51	N/A
52	Email bulletins are good but I don't know how to sign up for them
53	email don't like blogs - no accountability
54	None
55	more time to speak to council members.

56	advertised way of making suggestions
57	Perhaps a moderated blog? People could comment/discuss as well as see city responses.
58	Citizens Of Dublin left up to the home owners association be more involved in decisions. (ponds land scaping trees etc}.
59	e-mail
60	-
61	None.
62	I live in Dublinshire Phase 1 and we do not have a Civic Association that works to help us with our problems. We begin at Shady Nelms and Tara Hill and go up to Indian Run Meadows Housing Development. No representation!
63	n/a
64	via the website, some online method.
65	internet
66	email, but you do an good job now.
67	Don't rely on programs on Time Warner, as many residents have another cable system
68	email newsletter
69	Better information on contacting my city counsel representative
70	email
71	Not sure...
72	not sure
73	Blogs or facebook
74	Do not know
75	Suggestion form on the city's web site.
76	N/A
77	e-mail
78	none
79	email or online forums
80	BROADCAST THE COUNCIL MEETING AND OTHER EVENTS ON WOW.
81	Deliver newspapers and publications to aptment communities
82	n/a
83	more e-mail
84	No ideas.
85	More e-mail correspondence. More frequent updates or expansion of the City's website.
86	none
87	NA
88	A nice, concise directory of who to contact for what, either on line or printed. Maybe a quick verison of an expert online system that would get you to the right person for a particular inquiry or problem would work.
89	don't know

90	Why doesn't Dublin TV channel appear on WOW? An introductory email from my local council member would be nice.
91	e-mail, website
92	don't know
93	e-mail

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